## Process Mapping: Integrating the Skills Required to Improve Processes

Tony Cooper

Six Sigma Associates

**Charlie Moore** 

Department of Chemical Engineering University of Tennessee

## **Abstract**

Effective teaming of the disciplines of science, engineering and statistics will reveal opportunities to improve processes. Process mapping integrates the fundamental process understanding with the appropriate use of real life data. This article deals with the principles behind process mapping as they applies to chemical processes, both batch and continuous. The basics of a map are described with appropriate categories for variables.